

## Water Retail SME

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Company: CGI

Location: United Kingdom

Category: other-general

### Position Description:

The non household water market is now well established in England and Scotland with a range of retailers providing services to the market. CGI's Utility Retail team are looking to grow our team with Non-Domestic Water Retail Senior Subject Matter Experts and Senior Business Analysts. Do you want to make an impact on the water retail sector? Are you looking to work with high-profile clients? Would you like to be part of a secure, growing company with the scale and strength to take your career to the next level?

As a Senior SME Consultant or Senior Business Analyst you will be joining CGI's Utility Retail Team that shapes and delivers solutions across the UK utility retail market – working with a wide range of energy and water suppliers and related market participants.

CGI was selected both as one of the 'Best Places to Work' by the Sunday Times and one of the 'World's Best Employers' by Forbes magazine in . We offer a competitive salary, excellent pension, private healthcare, plus a share scheme (3.5% + 3.5% matching) which makes you a member not just an employee.

We are committed to inclusivity, building a genuinely diverse community of talent and inspiring more everyone to pursue careers in our sector. Join us and you'll be part of an open, friendly community of experts. We'll train and support you in taking your career wherever you want it to go.

We operate a flexible hybrid working model.

**Your future duties and responsibilities:**

Your role will involve work across the full implementation life-cycle, including analysis and documentation of business and functional requirements, business process analysis, strategic solution recommendations and solution architecture, design, testing and cut-over. You will be involved in defining scope and business priorities for business changes, eliciting requirements, selecting appropriate techniques for the elicitation of detailed requirements and specifying business and system requirements.

**Required qualifications to be successful in this role:**

To be successful in this role you will have worked within the UK non-domestic water retail sector either as a Senior SME within one or more core business areas (for example pricing, billing, collections), or as a Senior Business Analyst. You will have experience of working in a project environment in addition to any operational roles. For a Business Analyst, you will be proficient in Business Analysis Techniques for the modelling and understanding a business and its operation and identifying and evaluating solutions to business problems. You will have good knowledge of the end-to-end project lifecycle and will have strong stakeholder management skills.

You will have experience of multiple relevant energy sector solutions from software providers covering core business functions such as sales, pricing, forecasting, billing/CRM, collections and industry data flows.

You will be a team player with strong communication and presentation skills and an ability to engage at all stakeholder levels.

Desirable experience includes:

- Experience of working as a Process Lead, as a Business or Technical Analyst in the Energy industry ideally leading assignments supporting business and/or IT transformation.
- Experience of current and future industry and regulatory change
- Experience of business process mapping/business process re-engineering, or as a process lead or Customer Journey owner.
- Track record of finding innovative solutions to business challenges.

- The ability to create and maintain clearly written business requirements and functional system design documentation.
- The Ability to multi-task, with experience of working on various projects at any one time.

#LI-NP1

#LI-Hybrid

**Skills:**

Business Analysis

Energy

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